



Risk Assessment Form: THORPE PARK

About THORPE PARK

When students are enjoying a lesson it shows. It shows in their attention levels, in the effort they put in and the results they achieve. The Education Programme at THORPE PARK offers maximum educational value through unique and stimulating learning experiences. It's amazing what you can achieve in just one day away from the classroom. A school trip to THORPE PARK will challenge your pupils, fill them with enthusiasm and let them experience the thrill of practical learning, first hand.

About Merlin

Merlin Entertainments Group is the leading name in location based, quality family entertainment. Now the world's number two visitor attraction operator, it aims to deliver unique, memorable and rewarding experiences to its 30 million visitors worldwide, through its iconic global and local brands, and the commitment and passion of its managers and employees. Merlin has over 50 attractions, in 12 countries, across three continents - Europe, North America and Asia - and employs over 13,000 staff.

Legal Requirements and Attraction Information

Public Liability	THORPE PARK is covered by Public Liability Insurance to the amount of £10 million. The Policy is with ACE Insurance (Policy No 47UKAO7551).
Local Enforcement Agency	Runnymede Borough Council.
Rides Engineering / Maintenance	Fairground and Amusement Parks – Guidance on Safe Practices HSG 175.
Food Safety and Hygiene	All food outlets operate in accordance with the Food Safety Act 1990. They are regularly inspected by the local Environmental Health Department.
Attraction Staff / Staff identification	All staff wear uniforms and name badges for easy identification.
Security	The attraction has a dedicated security team who are able to deal with minor security issues on site. The team is also trained to deal with any emergency incidents that may arise.

Risk Assessment

Vehicle traffic	The attraction is closed to vehicular traffic movement whilst open to the public. There are designated drop-off points for coaches at THORPE PARK. There is no requirement for children
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	to cross any busy public roads although children will be required to cross internal roads to access the admissions area. Pedestrian walkways are provided where possible.
Weather protection / Sun safety	Please dress for the changeable British weather. There is not a great deal of cover so please be prepared for rain at all times and wear sensible flat footwear due to the undulation of the Park and the need to brace on several of our rides. There are shaded areas provided throughout the attraction for sunny weather.
Water	The attraction is surrounded by a lake. However, all public areas are fenced off to prevent access. Some rides at the attraction expose children to water. The beach area permits paddling and an attendant is always present. We advise that young children in the paddling area be supervised by a parent/guardian at all times.
Slips/ Trips/ Falls	The following hazards should be noted: <ul style="list-style-type: none"> ✓ Wet flooring ✓ Steps and stairs ✓ Care must be taken when boarding and disembarking rides
High level areas	Supervision is required. Handrails are provided where necessary. There are no steep slopes in the attraction.
Strobe lighting	A few rides / attractions feature strobe lighting. This information can be found on signage at the entrance to each ride.
Reduced lighting	Some rides operate in the dark / low lighting. This information can be found on signage at the entrance to each ride.

Enclosed spaces	Some of the rides and attractions can be quite small in area and to some individuals these may feel confined. However no area can be defined as a confined space.
Attraction specific risk	All rides are inspected daily by our team of engineers and undergo annual inspection and certification by an outside inspection body.
Door entrapment	Beware of closing doors on fingers / ride security equipment etc.
Rides	All safety instructions must be obeyed. Rides undergo rigorous testing every day by competent engineers in accordance with manufacture guidelines.
Soft play areas / Play equipment	All the soft play areas go through the same inspection procedures as any ride at THORPE PARK. All soft play areas are designed, installed and maintained according to BSEN1176 & BSEN 1177.

Attraction Arrangements

Arrival arrangements	The drop off / pick up point is situated at the main entrance. Maps are available to all guests on admission and school parties are fast tracked through admissions entry.
Parking	There is ample car / coach parking facilities available. There are also disabled parking facilities.
First aid	THORPE PARK has medical / first aid facilities which are operated by a dedicated team of

	qualified first aiders.
Emergency planning	THORPE PARK has a contingency plan in the event of an emergency. The emergency plan has been developed in conjunction with the local emergency services, who have regular meetings regarding emergency procedures.
Fire safety	In the event of an emergency please follow all evacuation procedures.
Wheelchair access	The attraction aims to ensure that it is accessible to all visitors. Further guidance on access and facilities for wheelchair users is available from our Guest Services Team.
Lost children	The lost children facility is located at the Medical Centre. Children should approach a member of staff if they are unsure of the location.
Unruly children	The attraction has regulations displayed at the entrance. Staff are trained to enforce these regulations for the benefit of all guests. Staff will instruct children to behave where necessary.
Age / height restrictions	There are rides suitable for all ages at the attraction. Many do have some form of height restrictions, whether a minimum or maximum height requirement.
Lockers / storage facilities	Lockers are available in the Dome, at Colossus, Nemesis Inferno and outside KFC. Please note that many rides do not allow bags to be taken onto the ride.
Eating facilities	There are several food and drink establishments within the attraction serving a variety of hot and

	cold meals / drinks. There are also adequate picnicking facilities within the grounds.
Welfare facilities	Toilets are located at various locations in the attraction. These are clearly sign-posted on maps. Disabled facilities are available next to all main toilets.
Additional costs	There are several outlets around the ground serving snacks and drinks. There are also vending machines available on site.
Attraction signposting	THOPRE PARK is well sign-posted along with comprehensive detail on the attraction map. Maps are issued and available to all guests on admission.

The purpose of this document is to enable schools / groups to use the information provided for the development of visit risk assessments in order to satisfy the obligations placed by the Health and Safety at Work Act and the Management of Health and Safety at Work Regulations. The above hazards have been identified as being inherent to this attraction. Merlin Entertainments Group Ltd does not accept liability for any omissions to this list. Control measures indicated are recommendations only and must be adapted / amended by group organisers. Please ensure adequate supervisors are appointed for the number in your group.

