



Resort Accessibility Guide

Thorpe Park Resort makes every effort that the Theme Park, our accommodation and other facilities are accessible to as many of our guests as possible.

This guide will provide a full overview of our Resort's accessibility and the services available for guests with disabilities. We are committed to providing an enjoyable and safe visit for all of our guests.

Please visit Island Help and Information in the Lower Dome for any further information or assistance throughout your visit.

BALPPA Statement on Public Safety for Disabled People

Members of the British Association of Leisure Parks, Piers and Attractions (BALPPA) welcome visits by disabled people and will do all that is possible to ensure a safe and pleasurable stay.

However, certain rides/attractions in our parks can be physically demanding and vigorous. We therefore reserve the right to refuse admission to certain rides/attractions should we feel there is a danger to a particular individual or individuals for whatever reason. We have been advised by the Health & Safety Executive that refusal on the grounds of health and safety does not constitute discrimination.

We hope that you understand and accept the decisions made in the interest of your safety. Please note, the provision of admission discounts and access facilities is entirely at the discretion of Thorpe Park Resort.

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General Resort Access

Parking

We offer car parking spaces for Blue Badge holders on a first come, first serve basis. The owner of the Blue Badge must be in the vehicle when parking. These spaces are located adjacent to the Welcome Arch. Parking tickets can either be purchased on your smartphone, at the Island Ticket Centre or at the Nemesis Fastrack Outpost

Buying Tickets

Disabled guests can obtain one free carer's ticket upon arrival when providing proof of disability. For proof of disability please bring ONE of the following forms of documentation:

- ✓ Entitlement to Disability Living Allowance for children under 16 or DLA/Personal Independent Payments (PIP) for those aged 16-64, either in the form of a letter stating that the benefit has been awarded, or the actual Allowance book.
- ✓ Attendance Allowance or Carer's Allowance letter of award
- ✓ Incapacity Benefit books, or a letter notifying the recipient that the benefit has been awarded Incapacity Benefit or Employment and Support Allowance (ESA)
- ✓ A valid Blue Badge
- ✓ In the case of visual impairment, a registration card known as the BD8 or a Certificate of Visual Impairment (CVI)
- ✓ A local authority registration document which is local to the attraction where it is being submitted
- ✓ A recognised Assistance Dog ID Card
- ✓ Credability's Access Card

A carer must be over 14 years of age and capable of assisting the guest who has the disability. The carer would be expected to understand the disabled person's condition and assist them in managing it for the duration of the visit. If more than one carer's ticket is required, a letter from a GP or consultant is needed stating the number of carers required.

In order to access a free carer ticket, proof of disability is required; therefore carers' tickets cannot be booked online. Any disabled guest can book their ticket online and can provide the required proof on the day to arrange admission of their free carer.

On the day of your visit head to Business Reception which is located on the right hand side of the turnstiles (use the intercom to gain access through the blue doors), present your supporting documents and ask for a carer's ticket. Please note this is for admission to the Resort only and does not guarantee entitlement to a Ride Access Pass.

Promotions

Disabled guests pay the standard rate for a ticket (Adult or Child as appropriate) and will be provided with one free carer ticket.

Disabled guests can use promotional vouchers in line with the terms and conditions for that voucher; if a disabled guest would like to use a promotional voucher the voucher should be used as follows. No distinction is made as far as ticket prices or promotions are concerned between able bodied and disabled guests.

All promotions and offers are subject always to a full price ticket being purchased. Please see following table for further guidance.

Using a 2 for 1 entry voucher:

Disabled guest + one carer = no need to use a 2 for 1 voucher as they have a free carer entry under this policy.

Disabled guest + one carer + one additional guest = one guest pays for a full price entry ticket, one carer gets free entry under this policy and the other guest gets free entry using the 2 for 1 voucher.

Disabled guest + one carer + two additional guests = one guest pays for a full price entry ticket, one carer gets free entry under this policy, one guest gets in for free using the 2 for 1 voucher and the other guest must purchase their own separate ticket.

Using a % off entry voucher:

Disabled guest + one carer = disabled guest pays reduced price as per voucher and one carer gets free entry under this policy.

Disabled guest + one carer + one additional guest = one guest pays half price, one carer gets free entry under this policy and the other guest must purchase their own separate ticket

Kids Go Free (KGF):

Disabled guest (adult) + one carer (child) = no need to use a KGF voucher as one carer gets free entry under this policy.

Disabled guest (child) + one carer (adult) = No need to use a KGF voucher the child will purchase a ticket and the carer gets free entry under this policy.

Disabled guest + one carer + one additional guest = if child or adult is disabled, the adult pays full price, the child gets in for free and one carer gets free entry under this policy. If none of the party is a child there is no entitlement to use the Kids Go Free voucher.

Grown Ups Go Free (GUGF):

Disabled guest (child) + one carer (adult) = no need to use a GUGF voucher as they have a free carer

Under 3's Go Free:

Where we operate an 'under 3's go free' system a disabled child under 3 would be entitled to a free carer ticket.

Annual/Season Passes

Annual/Season Pass holders with a disability have the option of a free carer pass. The carer pass is issued to the disabled guest and will have the name, date of birth and a photo of the disabled guest. It is therefore transferrable between carers. Please book an Annual/Season Pass as appropriate and bring proof of entitlement to the Island Ticket Centre, where there is a dedicated disabled entrance. The proof of entitlement accepted is the same as for a carer's ticket (see previous section).

Please note the carer pass cannot be used without the presence of the disabled Passholder it belongs to. This is because the pass is designed to offer assistance to the disabled guest only.

Entering the Resort

For guests using wheelchairs, please use the middle gates at the turnstiles as this is a wider access point.

Hearing Loops

Hearing loops are installed in the Island Ticket Centre, Island Ticket Centre, Ticket Kiosks, Island Help & Information and the Island Access Hub. Please let a member of staff know that you use a hearing loop and they will serve you on a desk with this facility installed.

School/Group Visits

If you are coming in a large group or school group please email customer.services@thorpe-park.co.uk in advance of your visit. They will be able to provide you with further information regarding accessibility and assist with organising carers' tickets/Ride Access Passes for the group if required. If you do require either of these services please attach valid proof of entitlement.

Toilets

All of our toilet facilities contain accessible toilets; these can be found on the map with this symbol:



We also have a 'Changing Places' facility located in the Upper Dome. This facility includes a hoist, adult changing bed, height adjustable sink, shower and toilet as well as plenty of floor space to allow room for two helpers.



All accessible toilet facilities require a RADAR key for access. If you do not have your own you can rent one from Island Help & Information. Please note a £10 cash refundable deposit is required for this service.

Location of Island Help and Information

Island Help and Information is located in the Lower Dome, opposite the Island Access Hub and Depth Charge. The team can offer advice on Resort access and restrictions, height measuring, wheelchair access for collection of Ride Access Pass, child safety wristbands, wheelchair hire, RADAR key hire, lost property and provide further information on available facilities.



Location of the Island Access Hub

The Island Access Hub is located in the Lower Dome, opposite Island Help and Information. The team here can issue Ride Access Passes, time cards and wristbands.



Location of First Aid

First Aid is located in the Lower Dome, opposite Depth Charge and to the left of Island Help & Information. Here the team can offer first aid assistance and also water.



Assistance Dogs

Registered assistance dogs are welcome in the Resort. However for safety reasons, dogs will not be able to accompany guests onto the rides. Assistance dogs may accompany their owner as far as the loading point, but please ensure that they are left with another member of the group and not left unattended.

Wheelchair Hire



We have a limited number of wheelchairs available for hire from Island Help and Information located in the Lower Dome for a £50 cash refundable deposit. Please note these are hired out on a first come, first served basis and cannot be reserved. These must be returned to Island Help and Information.

The pathways are suitable for wheelchairs, however they can be steep in sections and guests may require additional assistance.

For our rides, the majority of our queue lines have been adapted for wheelchair access. For rides that do not have wheelchair accessible queue lines, guests provided with a wheelchair will be able to access via an alternative entrance.

We advise all guests to check the ride restrictions before joining a ride queue line. Ride restrictions are displayed at the ride entrance.

Guests with Photo-Sensitive Epilepsy and Similar Conditions

Please be aware that we have a number of photo opportunities across the Resort. Here is a list of rides that have on-ride photography which will include photo flash:

- The Walking Dead: The Ride
- Saw - The Ride
- Stealth
- The Swarm
- Colossus
- Nemesis Inferno
- Tidal Wave
- Flying Fish
- Rumba Rapids
- Black Mirror Labyrinth

There are also a number of attractions that have theatrical/show/strobe lighting and/or flash photography:

- Angry Birds 4D Cinema
- The Walking Dead: The Ride

- Derren Brown's Ghost Train: The Rise of The Demon
- Saw - The Ride
- Black Mirror Labyrinth

Contact Us

If you have any specific queries or questions about accessibility across the Resort please contact our customer services team at customer.services@thorpe-park.co.uk or speak to a member of the team at Island Help & Information on the day of your visit.

Ride Access Pass

The Ride Access Pass is a system we have in place to help guests who require extra assistance or are unable to queue due to a condition or disability. This allows them access to our rides and attractions via a virtual queuing system for themselves and up to three helpers (one of which must be age 14+).

How it works

Guest with a Ride Access Pass will be issued with a photo ID card, Access Pass and wristband. The photo ID card will show the ride attendants that they are entitled to access the ride using either the designated entrance, the Fastrack queue to the exit of the ride (information on each attraction is in this guide and displayed at the main entrance).

On our most popular rides guests will be given a time (noted on the Time Card) in which they can return to their next popular ride based on the main queue time. Guests can visit any ride which is not on this list in the meantime.

Please be aware that instant access to a ride is not possible and a certain amount of queueing will still be required.

Helpers may only use the Ride Access Pass when accompanying the disabled guest.

The Ride Access Pass can be used at all UK Resort Theme Parks: LEGOLAND Windsor, Alton Towers Resort, and Chessington World of Adventures Resort.



Proof of Entitlement

Proof of entitlement will be required before the Ride Access Passes are given. Please be advised that **ONE** of the following forms of documentation (dated within the last **2 years**) must be provided otherwise a pass will not be issued:

- ✓ A certified NHS Letter from your doctor or consultant clearly stating why you are eligible for the policy*
- ✓ A letter from a professional body (e.g Nurse, Bupa Healthcare Advisor) clearly stating why you are eligible for the policy*
- ✓ A DLA, DWP or PIP letter stating you are entitled to **higher rate mobility allowance**
- ✓ A Blue Badge along with an additional form of photographic identification
- ✓ A valid Access Card - New for 2020 – We will accept guests who present an Access Card with the Queueing logo on it. (These cards are available from <https://www.accesscard.org.uk/>).

**Please note we are not in a position to assess individuals' abilities so we must insist that the letter from a medical professional states that you are unable to queue and why, rather than simply confirming your condition.*

How to register

You can register online for a Ride Access Pass at www.thorpepark.com/access. This allows quicker collection when you visit the Park. Passes can then be collected from the Island Access Hub which is located opposite Island Help & Information.

Alternatively you can register for a Ride Access Pass on the day of your visit at the Island Access Hub. You **MUST** provide valid proof of entitlement in order for a pass to be issued. We reserve the right to refuse a Ride Access Pass if the correct documentation is not shown.

The photo ID card is valid for 2 years from the date of issue, so you need not bring documentation on each visit. However you must visit the Island Access Hub at the start of your day to collect an Access Pass and wristband. The photo ID card is also accepted at Alton Towers Resort, Chessington World of Adventures Resort and LEGOLAND Windsor.

Helpers

In order to assist guests with disabilities, we require anyone who has the supporting evidence and is issued with a Ride Access Pass to be accompanied onto the rides by a helper.

Three helpers per disabled guest can use the Ride Access Pass on any of the Rides and Attractions.

The primary helper must be at least 14 years old, and in the view of Thorpe Park Resort, able to take primary responsibility during emergencies and decision making. This helper is required to sit within the same carriage, boat, seat or row as the disabled guest they are assisting.

Although our employees are eager to provide the best service possible, they are not trained in lifting or carrying techniques and therefore cannot provide physical assistance. Helpers must be able to assist with loading and offloading or any physical assistance that may be needed; this may involve the lifting and transfer of the disabled guest from the ride carriage into an evacuation chair at high levels.

Thorpe Shark Cabins



The Thorpe Shark Cabins has a limited number of accessible rooms available upon request. The accessible bedrooms are all located on the ground floor and have been designed to allow wheelchair users adequate space to move and manoeuvre their wheelchair in the bedroom and wet room.

We offer a limited number of rooms which have flashing smoke detectors for guests who have hearing difficulties, you can request one of these rooms via the below number.

Please note we do not have a lift in the Thorpe Shark Cabins, if you are unable to walk up a set of stairs you can request a ground floor room via the below number.

All accessible bedrooms are provided with emergency assistance alarms although guests are reminded to inform Hotel Reception if they would require any assistance in the event of a fire evacuation.

To request an accessible room please call 0300 332 1423* and our Guest Experience team will be able to assist. *Calls to this number are charged at a local rate.

Ride Access Information

Our rides and attractions have a variety of restrictions put in place to ensure our guests safety. Each ride has their own set of restrictions which must be adhered to, some of which are because of the ride restraint, forces or sometimes the additional requirements if the ride has stopped and guests are required to exit before reaching the station.

Generic Ride Safety

There are some generic ride safety rules which must be followed. Guests must follow the park regulations, have the ability to understand/demonstrate all ride restrictions and follow staff instructions.

You should avoid riding our attractions if you have any of the following:

- High blood pressure
- Undergone recent surgery
- Back or neck conditions (or a history of such conditions)
- Motion sickness
- Pregnancy

Height Requirements

Each attraction has a height requirement and these differ from ride to ride. All guests (including those in wheelchairs) must be height checked before riding. In some cases guest between certain height ranges must be accompanied by an appropriate responsible person.

Island Help & Information and Nemesis Fastrack offers a height check service if required.

Casts and Walking Boots

Guests with any type of cast or medical walker boot are restricted from riding our rides or attractions. Please visit Island Help and Information for more information or speak to a team member at specific ride or attraction.



Amputations and Prosthetics

Guests with any type of prosthesis may be restricted from certain rides. If permitted riders must ensure that the prosthetic is properly secured before riding.

Any amputations of the leg must be below the knee.

Seating Requirements & Riders of Size

Before any of our attractions receive the all clear to begin their ride they must meet strict safety measures. Some of these measures include a minimum closed position in restraints and seat belts.

The following attractions have limitations on the size of the rider (full details in ride specific information pages):

- Rush
- Vortex*
- Quantum
- Colossus*
- Nemesis Inferno*
- SAW – The Ride*
- Samurai*
- Lumber Jump
- Detonator
- The SWARM*
- The Walking Dead: The Ride

**These rides have a test seat located at the ride entrance.*

Definitions

The below definitions are in relation to the ride specific information. If you require any further information, please speak to a ride host or visit Island Help & Information located in the Lower Dome.

Guests must have a minimum of four functioning limbs – Riders must have all limbs (inclusive of secured prosthetics) to brace themselves during the ride and also to be able to exit in the event of a mid-ride evacuation.

Guests must have a minimum of three functioning limbs – Riders must have a minimum of three functioning limbs (inclusive of secured prosthetics) to brace themselves during the ride and also to be able to exit in the event of a mid-ride evacuation (two hands, one foot OR two feet, one hand).

Full upper body control (including head & neck) – Guest must have sufficient control to support their head, neck and upper body and maintain the proper riding position throughout the experience.

Full upper and lower body control (including head & neck) – Guest must have sufficient control to support their head, neck and upper body and maintain the proper riding position throughout the experience.

Ride evacuation - In the unlikely event of a delay with operations, sometimes it is necessary to ask guests to exit their vehicles onto specially designated platforms back to the park before the ride has finished the experience. Some evacuations from height may involve the use of harnesses or safety belt.

Ability to enter/exit ride vehicle on slow moving platform – Some rides board whilst they are moving slowly in the ride station. Guests must be able to board without requiring the ride to stop.

Ambulant – some rides require our guests to be ambulant which means they are able to walk unaided when boarding or exiting the ride.

Non-Ambulant – a guest who is non-ambulant is unable to walk unaided which means they are restricted from riding a selection of our attractions.

For further detail, please see the specific ride pages for more information.

Specific Ride Information

Quick Reference Table

Ride Name	Entrance	Height Restriction	Must be Ambulant	Step Free Access to ride platform	Must Transfer to Ride	Must Transfer to Ride Unaided	Minimum of three full functioning limbs	Minimum of three full functioning limbs (minimum of one functioning hand)	Guests must full upper and lower body control including head and neck control	Guests must full upper body control including head and neck control
Amity Beach	Bridge opposite lower dome	None								
Wet, Wet, Wet	Amity Beach	1m 2 x slides and under 1m 1 x slide***								
Banana Ride	Disabled	0.9m**		Yes	Yes		Yes			Yes
Colossus	Fastrack/Ride Exit***	1.4m		Yes	Yes			Yes		Yes
Derren Brown's Ghost Train	Disabled	1.4m	Yes	Yes	Yes	Yes		Yes	Yes	
Depth Charge	Standard	0.9**			Yes		Yes		Yes	
Detonator	Ride Exit	1.3m		Yes	Yes		Yes			Yes
Dodgems	Fastrack/Ride Exit (wheelchair)	1.1m**			Yes		Yes			Yes
Flying Fish	Disabled	0.9**	Yes	Yes	Yes	Yes		Yes	Yes	
Lumber Jump	Ride Exit	0.9**		Yes	Yes			Yes		Yes
Nemesis Inferno	Disabled/Fastrack Entrance	1.4m	Yes		Yes			Yes		Yes
Quantum	Ride Exit	1.2m			Yes		Yes		Yes	
Rocky Express	Ride Exit	0.9m**			Yes		Yes		Yes	
Rumba Rapids***	Fastrack	0.9m**	Yes		Yes	Yes	Yes		Yes	
Rush	Fastrack/Ride Exit (wheelchair)	1.3m		Yes	Yes		Yes			Yes
Samurai	Fastrack	1.4m		Yes	Yes		Yes			Yes
SAW – The Ride	Fastrack	1.4m	Yes		Yes	Yes	Yes***			Yes
Stealth	Disabled Entrance***	1.4m	Yes	Yes	Yes	Yes	Yes			Yes
Storm Surge	Fastrack/Ride Exit (wheelchair)	1.1m**	Yes	Yes	Yes	Yes	Must have all 4 functioning limbs***	Must have all 4 functioning limbs***	Yes	
Storm in a Teacup	Gate to right of operator booth	1.1m		Yes	Yes		Yes			Yes
The SWARM	Fastrack	1.4m	Yes	Yes	Yes	Yes		Yes***		Yes
Tidal Wave	Disabled	1.2m	Yes	Yes	Yes	Yes	Yes			Yes
Timber Tug	Ride Exit	0.9m**		Yes	Yes		Yes		Yes	
The Walking Dead: The Ride	Disabled	1.4m	Yes		Yes	Yes	Yes		Yes	
Vortex	Ride Exit	1.4m	Yes	Yes	Yes	Yes	Yes			Yes
Zodiac	Ride Exit	See ride page		Yes	Yes		Yes			Yes

*Seasonal Attractions such as our FRIGHT NIGHT mazes are not listed, please speak to an attraction host for more information

** Riders under 18 may have to be accompanied by an adult. See individual ride pages for more information.

***See Individual ride page for additional information

Amity Beach & Wet, Wet, Wet *(Open Seasonally)*



Families can kick back and relax on Amity Beach where young thrill seekers can make a splash on the 'Wet, Wet, Wet' water slides or paddle in the pool.

Exclusively for families with young children.

Attraction Access

Guests can access Amity Beach through one of three entrances, two are suitable for wheelchairs.

Manual wheelchairs are permitted in the pool area with the assistance of a helper, but are not generally suited to use on the beaches and water slides.

Height Restriction

There is no height restriction on Amity Beach.

Guests must be 1 meter tall to use the blue and green slides.

Guests under 1 meter may only use the cream slide, and only then if accompanied by someone over 1 meter tall.

Mr. Monkey's Banana Ride



Swing through a 180 degrees on our top banana. All the family will enjoy Mr Monkey's Banana Ride, our traditional swinging ship ride.

Ride Access Guests should access through the designated disabled entrance.

Height Restriction Guests must be a minimum of 0.9m tall.
Guests under 1.2m must be accompanied by an adult (18+).

Seat Restriction There are no set restrictions – however the automatic lowering lap bar must be closed for the ride to begin.

Additional Restrictions Guests must have a minimum of three functioning full limbs
Guests must have full upper body strength including head and neck control, and be able to brace themselves against the ride forces.

Colossus



Experience ten exhilarating inversions including a vertical loop, cobra roll, double corkscrew and the UK's only quadruple barrel roll!

Ride Access

Guests that are ambulant should access through the Fastrack entrance.

Guests with mobility impairment should access through the ride exit.

Height Restriction

Guests must be a minimum of 1.4m tall.

Seat Restriction

Guests with chests larger than 52" may not be able to ride. There is a test seat located outside the ride entrance.

Additional Restrictions

Guests must have a minimum of three full limbs (minimum of one functioning hand).

In the unlikely event of a ride evacuation guests may be required to pull themselves up and out of their seat at an angle, and descend a long set of steps. There is support of a handrail and an evacuation chair if required.

Guests must have full upper body strength including head and neck control, and be able to brace themselves against the ride forces.

Derren Brown's Ghost Train: Rise of the Demon



Take your one way ticket on a horrifying journey into the chilling depths of the unknown. With intense live action and thrilling physical effects, the grasp of the Demon awaits.

Are you brave enough to come face to face with the Demon as it rises from the darkness?

Due to the nature of this attraction, Derren Brown's Ghost Train is not suitable for guests under the age of 13, guests who have epilepsy, guests of a nervous disposition, guests who have difficulty with reality perception or guests who are susceptible to: motion sickness, dizziness, severe anxiety, claustrophobia, panic attacks, fear of dark, confined spaces or heights.

Ride Access

Access the ride through the disabled queue line that runs adjacent to the Fastrack queue line.

Wheelchair users will access the ride through the disabled queue line, however only one wheelchair is permitted to be in the building at any time. Due to the nature of the attraction guests must be able to walk 50 steps unaided if required.

Height Restriction

Guests must be a minimum of 1.4m tall.

Seat Restriction

All seats on the ride are the same size. Please speak to a ride host for more information.

Additional Restrictions

Guests must have a minimum of three functioning full limbs (minimum of one functioning hand).

Wheelchairs can be used around the building, however not on the train.

A transfer wheelchair is available at a point on the ride to navigate a scene.

A wheelchair lift is available in the load room.

Guests must full upper and lower body control including head and neck control, and be able to brace themselves against the ride forces.

Guests must be ambulant to ride.

Depth Charge



When it's time to cool off, head to *Depth Charge* for some fun for all the family with a race down our four lane super slide.

Ride Access

Enter through the main queue line, there is no priority access on this attraction. There are several ramps and 12 steep steps to reach the loading point.

Height Restriction

Guests must be a minimum of 0.9m tall.
Guests between 0.9 – 1.2m must be accompanied by an adult.
Guests over 1.4m tall must ride alone.

Seat Restriction

There is a maximum weight of 20 stone.

Additional Restrictions

Guests must have a minimum of three functioning full limbs (minimum of one functioning hand).

Guests must have the ability to sit up unaided, hold on tight, brace themselves against the forces of the ride.

Guests must make their way to the head of the queue line unaided.

Guests must have full upper body and lower body control; including head and neck control.

Detonator: Bombs Away



Get a bird's eye view of the Resort at the top of our 100ft drop tower before plunging back to earth at 50mph in this exhilarating, faster than freefall ride experience.

Ride Access Enter through the ride exit, there is a ramp to access the ride platform.

Height Restriction There is a minimum height restriction of 1.3m tall.

Seat Restriction The seat has a restriction of 51 inches.

Additional Restrictions Guests must have a minimum of three functioning full limbs.

Guests must have full upper body strength including head and neck control, and be able to brace themselves against the ride forces.

King Pigs Wild Hog Dodgems



Go bump to bump with Red and the gang as you battle against your friends, family and the Bad Piggies in this fun-packed classic with an Angry Birds twist. This is a dodgems ride where guests are required to drive using an accelerator and steering wheel.

Ride Access

Guests should access through the Fastrack queue there is a step up to platform level. Wheelchair users can access via the ride exit.

Height Restriction

Guests must be a minimum of 1.1m tall.
Guests under 1.3m must be accompanied by an adult.

Seat Restriction

All seats on the ride are the same size and feature a lap bar type restraint. Please speak to a ride host for more information.

Additional Restrictions

Wheelchairs are not permitted into the ride arena.

Guests must have a minimum of three functioning full limbs.

Guests must have full upper body strength including head and neck control, and be able to brace themselves against the ride forces.

Flying Fish



Experience a fun, fast, first-time rollercoaster with a trip on Flying Fish. Now a firm family favourite at the park, Flying Fish is the perfect ride for young thrill seekers to earn their adrenaline apprenticeship.

This is a roller coaster type ride.

Ride Access

Guests should access through disabled entrance. There is a ramp for wheelchair users.

Height Restriction

Guests must be a minimum of 0.9m tall.

Guests under 1.1m must be accompanied by an adult.

Seat Restriction

All seats on the ride are the same size and feature a lap bar type restraint. Please speak to a ride host for more information.

Additional Restrictions

Guests must be able to transfer to ride vehicle.

Guests must have a minimum of three full limbs (minimum of one functioning hand).

Guests must have full upper body and lower body control including head and neck control, and be able to brace themselves against the ride forces.

Guests must be ambulant to ride.

Lumber Jump



Spring onto Lumber Jump and bounce high and low, reaching high into the sky! This is a young thrill seekers tower drop ride.

Ride Access

Guests should access through the ride exit.

Height Restriction

Guests must be a minimum of 0.9m tall.

Guests under 1.1m must be accompanied by an adult.

Seat Restriction

The two central seats are slightly larger for a small adult. Please speak to a ride host for more information.

Additional Restrictions

Guests must have a minimum of three full limbs (minimum of one functioning hand).

Guests must be able to transfer to ride vehicle.

Guests must have full upper body strength including head and neck control, and be able to brace themselves against the ride forces.

Nemesis Inferno



Spin, dive and swoop over 750 metres of twisting track at speeds of up to 50mph to escape the heat of a steaming volcano. This is an inverted roller coaster type ride which means you sit on seats suspended from the track with your feet hanging free. It contains inversions and high G forces. There are special effects including mist and water cannons.

Ride Access

Guests should access through the Fastrack/disabled entrance. Guests with mobility impairment should access through the ride exit, please note there are 30 steps up to the loading platform.

Height Restriction

Guests must be a minimum of 1.4m tall.

Seat Restriction

There one larger seat located in each rows 4 & 5 of each train (identified as it has two seat belts). Guests with chests larger than 52" may not be able to ride. There is a test seat located outside the ride entrance.

Additional Restrictions

All guests must meet all standard restrictions before riding.

In the unlikely event of a ride evacuation, guests may be required to pull themselves up and out of their seat at an angle and descend a long set of steps. There is support of a handrail at this point.

Guests must have a minimum of three full limbs (minimum of one functioning hand).

Guests must have full upper body control including head and neck control, and be able to brace themselves against the ride forces.

Quantum



For a family ride with a difference, swoop and soar on Quantum, the Resort's magic carpet ride.

Ride Access

Guests should access through the priority entrance located to the right of the ride exit. There is one flight of stairs to get to the platform.

Height Restriction

Guests must be a minimum of 1.2m tall.

Seat Restriction

Guests with chests larger than 51" may not be able to ride. Please speak to a ride host for more information.

Additional Restrictions

Guests must have full upper body strength including head and neck control and be able to brace themselves against the ride forces.

Must be able to sit upright unaided.

Guests with an arm or leg cast are not allowed on the ride.

Guests must have a minimum of three functioning full limbs.

Rocky Express



The whole family can dip and dive on our dizzy train ride, Rocky Express. You'll be on the edge of your seat as Rocky Express speeds up and down on it's out of control journey.

Ride Access

Guests should access through the ride exit.

Height Restriction

Guests must be a minimum of 0.9m tall.
Guests between 0.9 and 1.2m tall must be accompanied by an adult.

Seat Restriction

All seats on the ride are the same size and feature a lap bar type restraint. Please speak to a ride host for more information.

Additional Restrictions

Guests must have a minimum of three functioning full limbs.

Guests must have full upper body strength including head and neck control and be able to brace themselves against the ride forces.

Wheelchairs can be taken onto the walkway around the ride for loading/offloading but must be located at a safe position out of the ride area and not blocking any fire exits whilst the ride is in motion.

Rumba Rapids



Enjoy a ride down the Island's rapid river!

Ride Access

Guests should access through the Fastrack entrance.

This consists of 34 steps up and down, as well as a 100m walk.

Guests using wheelchairs must leave these at the entrance of the ride.

Height Restriction

Guests must be a minimum of 0.9m tall.

Guests between 0.9 and 1.1m tall must be accompanied by an adult.

Seat Restriction

All seats on the ride are the same size.

Additional Restrictions

Guests must have full upper and lower body control; including head and neck control.

Guests must have a minimum of three full functioning limbs.

Guests must be ambulant to ride.

Guests may have to exit the ride down and back up a ladder.

Guests must have the ability to enter/exit ride vehicle on a slow moving platform.

Rush



Swing high into the air to 75ft at speeds of up to 50mph and experience the feeling of up to 4G's as you swoop back towards the ground on our air powered speed swing.

Ride Access

Guests should access through the Fastrack entrance.

Wheelchair users can access the ride through the ride exit.

Height Restriction

Guests must be a minimum of 1.3m tall.

Seat Restriction

All seats on the ride are the same size and have a 51" restriction.

Additional Restrictions

All guests must meet all standard restrictions before riding.

Guests must have full upper body control including head and neck control, and be able to brace themselves against the ride forces.

Guests must be able to sit upright unaided.

Guests must have a minimum of three functioning full limbs.

Samurai



Strap yourself into the mighty mechanical arm of Samurai and you'll be spun through 360 degrees, creating forces of up to 5G while spinning 60ft above the ground.

Ride Access

Guests should access through the Fastrack entrance.

Wheelchair users can access the ride through the ride exit.

Height Restriction

Guests must be a minimum of 1.4m tall.

Seat Restriction

All seats on the ride are the same size and have a 51" restriction.

Additional Restrictions

Guests must have a minimum of three functioning full limbs.

Guests must have full upper body control including head and neck control, and be able to brace themselves against the ride forces.

Guests must be able to sit upright unaided.

SAW – The Ride



SAW – The Ride, the world's first horror movie rollercoaster as you experience a 'beyond vertical' drop of 100 degrees from a height of 100ft.

Ride Access

Guests should access through the Fastrack entrance.

Height Restriction

Guests must be a minimum of 1.4m tall.

Seat Restriction

All seats on the ride are the same size and have a 51" restriction. There is a test seat located outside the ride entrance.

Additional Restrictions

Guests must have a minimum of three functioning full limbs. (Arm amputations must be below the elbow)

Guests must have full upper body control including head and neck control, and be able to brace themselves against the ride forces.

Guests must be ambulant to ride.

Stealth



One of Europe's fastest rollercoasters! Prepare to be propelled from 0-80mph to 205ft in under 2 seconds and experience the same brake horse power of two Formula 1 cars.

Ride Access

Guests should access through the disabled Entrance.

Guests with difficulty walking can access the ride through the ride exit, where there is a lift.

Height Restriction

Guests must be a minimum of 1.4m tall.

Seat Restriction

All seats on the ride are the same size and have a 51" restriction. There is a test seat located outside the ride entrance.

Additional Restrictions

Guests must have a minimum of three functioning full limbs.

Guests must have full upper body control including head and neck control, and be able to brace themselves against the ride forces.

Storm Surge



Climb aboard a life raft and get in a spin on Storm Surge, the sky-high spinning water ride. Go round the twist and lose control on the 64ft spiralling descent!

Ride Access

Guests should access through the Fastrack entrance

Wheelchair users can access through the ride exit

Height Restriction

Guests must be a minimum of 1.1m tall.

Guests between 1.1m and 1.2m must be accompanied by an adult.

Seat Restriction

All seats on the ride are the same size.

Additional Restrictions

All guests must meet all standard restrictions before riding.

Guests must have all four limbs to ride due to the complex evacuation procedure.

In the unlikely event of an evacuation, you may be required to climb up and out of the chute. Guests may have to exit the ride via a steep ramp.

Guests must be ambulant to ride.

Storm in a Teacup



Get your whole family in a spin on Storm in a Teacup sponsored by Tetley. Hold on tight as you twirl, whirl and spin on our classic teacup ride.

Ride Access

Guests can access via the gate to the right of operator booth.

Wheelchairs can be taken onto the ride platform to assist any disabled guests with boarding the ride, but must be left outside the ride area (and not blocking any ride exit) during the ride cycle.

Height Restriction

Guests must be a minimum of 1.1m tall.

Guests between 1.1m and 1.3m must be accompanied by an adult.

Seat Restriction

All seats on the ride are the same size.

Additional Restrictions

Guests must have a minimum of three functioning full limbs.

Need to have full upper body and lower body control including head and neck control and can transfer themselves into and out of a cup.

The SWARM



Experience speeds of almost 100km/h and G forces of up to 4.5 as you ride on the wings of The SWARM, sat either side of the track with nothing above or below you but air!

Ride Access

Guests should access through the Fastrack entrance.

Height Restriction

Guests must be a minimum of 1.4m tall.

Seat Restriction

All seats on the ride are the same size and have a 51" restriction. There is a test seat located outside the ride entrance.

Additional Restrictions

Guests must have full upper body control including head and neck control, and be able to brace themselves against the ride forces.

Guests must be able to sit upright unaided.

Guests must have a minimum of two functioning legs & one arm.

Guests must be ambulant to ride.

In the unlikely event of a ride evacuation, you may be required to pull yourself up and out of your seat at an angle, and descend a long set of steep steps.

In an evacuation the steps are very steep on the lift; you will be required to be walked down with the support of a hand rail.

Tidal Wave



Experience a super-soaking splash as you plunge 85ft into the waters below on Tidal Wave. A drenching awaits you - and any bystanders not quick enough to escape the wave - on our wet and wild thrill ride.

Ride Access

Guests should access through the disabled entrance.

Height Restriction

Guests must be a minimum of 1.2m tall.

Seat Restriction

All seats on the ride are the same size.

Additional Restrictions

Guests must have a minimum of three functioning full limbs.

Guests need to have full upper and lower body control including head and neck control and can transfer themselves into and out of the boat

If you are unable to walk unaided, you must have two hands to brace yourself during the ride, and be able to transfer yourself into and out of the boat without assistance.

A 180 degrees turn to get out of the boat into an evacuation chair on the lift at height.

Timber Tug



All hands on deck, watch out for the twists and turns of Timber Tug Boat.

Ride Access	Guests should access through the ride exit.
Height Restriction	Guests must be a minimum of 0.9m tall. <i>Guests under 1.1m must be accompanied by an adult.</i>
Seat Restriction	All seats on the ride are the same size.
Additional Restrictions	Guests must have full upper and lower body control; including head and neck control. Guests must have a minimum of three full functioning limbs

The Walking Dead – The Ride



Thorpe Park Resort is overrun by Walkers and there is but one goal: survive. Making it to the sanctuary of the Safe Zone is vital for salvation. Located at the centre of the Island, navigate your way to the safety of the indoor bunker - but be warned. All signs point to an imminent invasion of Walkers, so keep your head down and move quickly for your best chance of staying alive.

We will see you at the Safe Zone...For the first time ever, experience The Walking Dead: The Ride. Those who ride...survive!

This attraction is not suitable for those under the age of 13, guests with: heart, neck or back problems, epilepsy or claustrophobia as the ride contains sudden stops, lighting effects and haze and those who are susceptible to motion sickness or dizziness.

Ride Access

Guests should access through the Disabled Entrance.

Guests are expected to walk up several slopes once inside the building.

Due to evacuation purposes wheelchairs are not permitted within the ride building.

Height Restriction

Guests must be a minimum of 1.4m tall.

Seat Restriction

All seats on the ride are the same size and have a 51" restriction. You must sit in pairs to ride.

Additional Restrictions

Guests must have full upper and lower body control; including head and neck control.

Guests must have a minimum of three full functioning limbs.

Guests must be ambulant to ride.

Guests may have to exit the ride down a steep staircase.

Vortex



Experience 15 high speed rotations per minute on Vortex, a giant pendulum that spins and swings riders through the air. Reach 65ft and experience cyclonic forces on this mechanical giant.

Ride Access

Guests should access through the Ride Exit.

Height Restriction

Guests must be a minimum of 1.4m tall.

Seat Restriction

All seats on the ride are the same size and have a 51" restriction. There is a test seat located outside the ride entrance.

Additional Restrictions

Guests must have full upper body control including head and neck control, and be able to brace themselves against the ride forces.

Guests must be ambulant to ride.

Guests must have a minimum of three full functioning limbs.

Zodiac



Get ready to feel a sensation like no other on Zodiac, a gravity defying spinning ride. Let the power of Zodiac's spin keep you in your seat as you are turned upside down again and again.

Ride Access

Guests should access through the ride exit.

Height Restriction

See restrictions at the front of the ride entrance.

Seat Restriction

All seats on the ride are the same size.

Additional Restrictions

Guests are able to leave their wheelchairs in the exit or they are able to take wheelchairs up to the gondola but they must not be left on the platform.

Guests must have full upper body control including head and neck control, and be able to brace themselves against the ride forces.

Guests must be able to sit upright unaided.

Guests must have a minimum of three full functioning limbs.

Black Mirror Labyrinth – Brand New for 2020



BRAND NEW in 2020! Immerse yourself in a hypnotic maze using cutting-edge visual technology and sensory-defying environments. Will you keep your grip on reality or will you get lost in the mainframe as this unpredictable digitised dimension reveals an uneasy truth that manipulates and displaces your very existence.

Due to the nature of this attraction, Black Mirror Labyrinth is not suitable for guests under the age of 13, guests who have photosensitive epilepsy or a visual impairment, guests who have difficulty with reality perception or guests who are susceptible to: dizziness, severe anxiety, claustrophobia, asthma, panic attacks and fear of dark or confined spaces.

Ride Access

Disabled Entrance

Age Restriction

This information will be released shortly

Additional Restrictions

Wheelchair accessible throughout

Guests must meet all standard restrictions before entering the attraction.

Please speak to a host at the attraction or Island Help and Information for more information.