



Risk Assessment Form: THORPE PARK Resort

About THORPE PARK Resort

When students are enjoying a lesson it shows. It shows in their attention levels, in the effort they put in and the results they achieve. The Education Programme at THORPE PARK Resort offers maximum educational value through unique and stimulating learning experiences. It's amazing what you can achieve in just one day away from the classroom. A school trip to THORPE PARK Resort will challenge your pupils, fill them with enthusiasm and let them experience the thrill of practical learning, first hand.

About Merlin

Merlin Entertainments is the largest European entertainments company operating in Europe. Merlin runs 110 attractions in 23 countries across four continents. Our aim is to deliver unique, memorable and rewarding experiences to millions of visitors across our growing estate. We believe that we achieve this objective largely thanks to the commitment and passion of our team and the strength of our brands, which will never fail to be distinctive, challenging and innovative. In every respect and to every group of stakeholders, Merlin will always be an exciting company to be involved with.

Legal Requirements and Attraction Information	
Public Liability	THORPE PARK Resort is covered by Public Liability Insurance to the amount of £30 million. The Policy is with ACE European Group Limited (Policy No UKCANC33447).
Local Enforcement Agency	Runnymede Borough Council.
Rides Engineering / Maintenance	Fairground and Amusement Parks – Guidance on Safe Practices HSG 175.
Food Safety and Hygiene	All food outlets operate in accordance with the Food Safety Act 1990. They are regularly inspected by the local Environmental Health Department.
Attraction Staff / Staff identification	All staff wear uniforms and name badges for easy identification.
Security	The attraction has a dedicated security team who deal with minor security issues on site. The team is trained to deal with any emergency incidents that may arise.



Risk Assessment For Teachers	
Vehicle traffic	<p>The attraction is closed to vehicular traffic movement whilst open to the public.</p> <p>There are designated drop-off points for coaches at THORPE PARK Resort.</p> <p>There is no requirement for children to cross any busy public roads although children will be required to cross internal roads to access the admissions area. Pedestrian walkways are provided where possible.</p>
Weather protection/ Sun safety	<p>Students and teachers planning appropriate clothing in relation to the weather.</p> <p>Teachers to plan a contingency for those who don't bring suitable clothing.</p> <p>Students and teachers should dress for the changeable British weather, there are some shaded and covered areas that offer some protection.</p>
Enclosed Spaces	<p>Some of the rides and attractions can be quite small in area and to some individuals these may feel confined.</p> <p>However no area can be defined as a confined space.</p>
Attraction Specific List	<p>All rides are inspected daily by our team of engineers and undergo annual inspection and certification by an outside inspection body.</p> <p>All rides and attractions have the relevant safety restrictions displayed at the queue line entrance and should be adhered to at all times.</p>
Rides	<p>All safety instructions must be obeyed. Restrictions on height/size may apply on certain rides.</p> <p>Please visit Guest Services for full advice.</p> <p>Rides undergo rigorous testing every day by competent engineers in accordance with manufacture guidelines.</p>
High Level Areas	<p>Supervision is required. Handrails are provided where necessary. There are no steep slopes in the attraction.</p> <p>Any evacuations at height will be conducted by designated competent staff using appropriate fall arrest and safety equipment for both themselves and visitors.</p> <p>Rides are fitted with evacuation staircases and safety platforms at all high level points the rides routinely stop.</p>



Strobe Lighting	A few rides/attractions feature strobe lighting. This information can be found on signage at the entrance to each ride.
Reduced Lighting	Some rides operate in the dark/low lighting. This information can be found on signage at the entrance to each ride.
Special needs of specific students – Medical, Behavioural, educational	<p>Obtain specific information from parents, Take advice from SENCO if appropriate</p> <p>Making necessary arrangements for individual pupils including individual risk assessment and additional staffing as necessary.</p> <p>Please email enquiries@thorpe-park.co.uk for specific provision for schools.</p>
Slips Trips and Falls	<p>Pedestrian circulation areas within the park are checked regularly and kept clear of trip hazards,</p> <p>Surfaces can become wet in bad weather,</p> <p>Ground underfoot can be uneven especially in grassy areas</p> <p>Steps and staircases are present within the park.</p>
Illness or Injury	<p>Pupils to be reminded to keep any individual medication on their person and kept secure,</p> <p>Emergency contacts with the school to be arranged,</p> <p>The First Aid Centre is located outside the lower dome next to Guest services and opposite Depth Charge.</p>
Pupil lost or separated from the group,	<p>Schools to ensure group control measures are suitable and adequate.</p> <p>Teachers to Discuss itinerary and arrangements with pupils.</p> <p>Briefing on what to do if lost from the group.</p> <p>Lost person collection point is the First Aid centre.</p>



Attraction Arrangements	
Arrival arrangements	The drop off / pick up point is situated at the main entrance. Maps are available to all guests on admission and school parties are fast tracked through admissions entry.
Parking	There is ample car / coach parking facilities available. There are also disabled parking facilities.
First Aid	THORPE PARK Resort has medical / first aid facilities which are operated by a dedicated team of qualified first aiders.
Water	Some rides and attractions at THORPE PARK Resort expose children to water. These are, Rumba Rapids, Storm Surge Depth Charge, Amity Beach , Wet Wet Wet, Tidal Wave, Angry Birds 4D Experience, THE SWARM, SAW-The Ride
Emergency planning	THORPE PARK Resort has a contingency plan in the event of an emergency. The emergency plan has been developed in conjunction with the local emergency services, who have regular meetings regarding emergency procedures.
Fire safety	In the event of an emergency please follow all evacuation procedures.
Wheelchair access	The attraction aims to ensure that it is accessible to all visitors. Further guidance on access and facilities for wheelchair users is available from our Guest Services Team.
Lost children	The lost children facility is located at the Medical Centre. Children should approach a member of staff if they are unsure of the location.
Unruly Children	The attraction has regulations displayed at the entrance. Staff are trained to enforce these regulations for the benefit of all guests. Staff will instruct children to behave where necessary.
Age/height restrictions	There are rides suitable for all ages at the attraction. Many do have some form of height restrictions, whether a minimum or maximum height requirement. Please check individual attractions are appropriate in advance.



Lockers/storage facilities	Lockers are available in the Dome, at Colossus, Nemesis Inferno and outside KFC. Please note that many rides do not allow bags to be taken onto the ride.
Welfare facilities	Toilets are located at various locations in the attraction. These are clearly sign-posted on maps. Disabled facilities are available next to all main toilets.
Additional costs	There are several outlets around the ground serving snacks drinks and Merchandise. There are also vending machines available on site.
Attraction signposting	THOPRE PARK Resort is well sign-posted along with comprehensive detail on the attraction map. Maps are issued and available to all guests on admission.
Eating facilities	There are several food and drink establishments within the attraction serving a variety of hot and cold dishes and vegetarian options.